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| **Job Description** |
| **Job Search Criteria**:   * Role type: Business Analyst * Tasks: business process optimization, documentation, requirement definition, User Acceptance Testing (UAT) coordination, and project lifecycle management. * Skills: strong communication, organizational skills, proficiency in agile project management tools (e.g., ADO, Jira, Microsoft Projects, Smartsheet, Lucid Charts), critical thinking, and problem-solving abilities. * Experience level: Mid-Senior level * Location: North Carolina * Salary Range: $60,000–$90,000 Role: IT Business Analyst, Tanger Greensboro, NC |
| **Role**: |
| **Relevant Experience and Skills**:  Experience:  ● Led cross-functional teams to define business processes and requirements for technology initiatives.  ● Managed the documentation and translation of business requirements to technical specifications.  ● Coordinated User Acceptance Testing (UAT) for new system features and enhancements, ensuring alignment with business objectives.  ● Facilitated discovery meetings to capture process details, requirements, and user experience goals.  ● Demonstrated proficiency in using agile project management tools to track and manage project progress.  Skills:  ● Excellent communication skills, capable of engaging with stakeholders at all levels.  ● Strong organizational skills, with the ability to manage large volumes of tasks and notes.  ● Effective problem-solving and critical thinking skills.  ● Expertise in visualizing and documenting processes using charting software (e.g., LucidChart, Visio).  ● Agile and adaptable to change in a fast-paced environment. |
| **Company Description**:  Tanger Inc. is a leading owner and operator in the real estate sector, specializing in outlet and open-air retail shopping destinations. With a portfolio spanning across 20 U.S. states and Canada, Tanger is committed to innovating the retail experience for shoppers. The company values community, seeks the success of others, and is committed to fairness, integrity, and making things happen. Tanger is an Equal Opportunity Workplace, dedicated to creating a diverse and inclusive environment. |
| **Elevator Pitch** |
| Hello, I’m Caleb Raftelis, a recent Management Information Systems graduate from East Carolina University. With hands-on experience in the fast-paced world of broadcast equipment setup for major sports events, I’ve developed a keen eye for detail and a strong foundation in technical problem-solving. My desire to expand my technical capabilities has led me to pursue a role that challenges me to leverage my skills in a new context. I am particularly drawn to the IT Business Analyst position at Tanger, where I can contribute to optimizing business processes and enhancing system functionalities in a company that values innovation, community, and success. My experience with agile project management tools and my ability to communicate complex information effectively make me a strong candidate for this role. I am excited about the opportunity to join a team that is making a significant impact in the retail and real estate industries, and I look forward to contributing to Tanger’s mission to deliver exceptional value and experience to communities, stakeholders, and partners. |

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